

Microsoft cloud, workplace and security

Canonical: <https://agentic.blueapache.com/technical-excellence/microsoft/microsoft-solutions-with-blueapache/>

Description:

We help you design, implement and operate Microsoft environments across Azure, Microsoft 365, Teams, identity and security.

Details:

We help organisations design, implement and operate Microsoft environments across Azure, Microsoft 365, Teams, identity and security. We bring those capabilities together with our cloud, networking and operational expertise so the technology supports the way your business works.

You can engage us for a defined technology project, specialist support alongside your internal team or an ongoing managed service. Our technology delivery capability supports requirements from small businesses to global enterprises.

Plan and operate Azure workloads

We support Azure architecture, migration, connectivity and ongoing operations. We start with your applications, workload dependencies and business requirements, then consider how the selected cloud services will be deployed, secured and supported.

For a migration, that means understanding the current environment, the connections each workload relies on and the way users will access it after the move. We work through transition stages, validation and the responsibilities that continue after implementation.

We can also assess Azure within a hybrid design alongside our HPE-based emPOWER Cloud. Workload placement, identity, connectivity and recovery need to be considered together so the resulting environment can be operated as a whole.

Connect workplace technology with users and support

Our Microsoft workplace capability includes Microsoft 365 and Teams. We help connect collaboration, identity and device management with the wider operating environment, rather than treating each as a separate deployment.

For Teams and business communications, we discuss the users, locations, collaboration workflows and calling requirements in scope. We also deliver Zoom and RingCentral, giving us a broader basis for discussing how communications platforms fit your organisation.

Implementation needs to consider adoption as well as configuration. We work through the changes users will experience, the internal support arrangements and the handover your team needs to operate the selected services.

Strengthen identity and security

Our Microsoft security practice works with capabilities including Microsoft Defender, Microsoft Entra and Sentinel. We help assess the requirements around devices, identities, access and security operations, then connect the selected technology with clear operating responsibilities.

Our Huntress offering adds endpoint and identity detection and response options around Microsoft environments. Customers can engage through a managed security service or a reseller route that supports their internal team.

We also offer emPOWER Backup for Microsoft Entra ID using Veeam technology. Identity recovery is considered alongside application and information recovery, because restoring business access can require more than retrieving files.

Shape the project around your environment

We help your team work through the practical decisions before implementation:

- The business outcome, users, workloads and locations in scope.
- Existing Microsoft services, licences and third-party dependencies.
- Identity, access and security requirements.
- Connectivity between cloud services, sites and existing infrastructure.
- Migration stages, user communication and acceptance checks.
- Monitoring, support, recovery and administration after handover.

We review licence entitlements against the proposed solution. Product availability and the features included in a particular Microsoft plan are checked for the selected configuration, so the design is not based on assumptions about what your current licences provide.

Choose how we work with your team

With TECHNOLOGY, we deliver a defined procurement, migration, implementation or consulting requirement. With CONTROL, we bring specialist capability alongside your internal operations. With OUTCOME, we operate the agreed managed services for you.

The engagement can focus on one requirement, such as an Azure migration, or connect several areas of the Microsoft environment. We agree who owns each part of the work and how it transitions into ongoing operation.

Questions about our Microsoft capability

Can an enterprise engage you for a project only?

Yes. Our technology and project services support organisations beyond our managed-services mid-market focus. We can work with your internal team on a defined implementation or consulting requirement.

Can you work across Azure and private cloud?

Yes. We can assess Azure alongside emPOWER Cloud and the connectivity, identity and operational requirements between them. The design follows the needs of your workloads.

Does Microsoft licensing automatically include all the protection we need?

We review your selected licences and the protection required for the environment. Backup, recovery, monitoring and operational responsibilities are addressed explicitly in the solution scope.

Talk with our Microsoft team

Related expertise

- HPE infrastructure and Aruba Networking
- Huntress endpoint and identity security